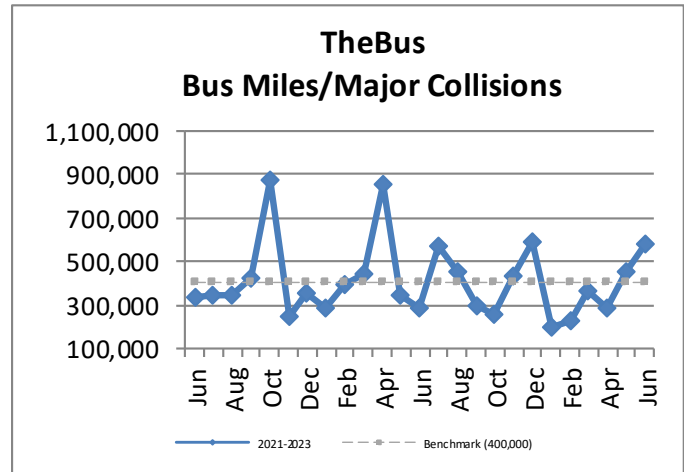
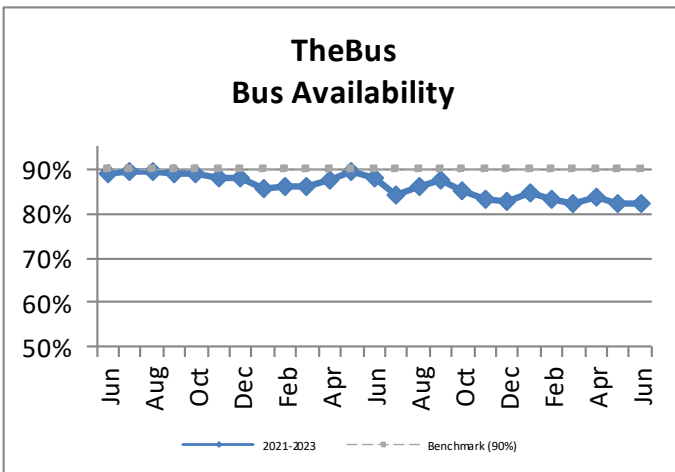
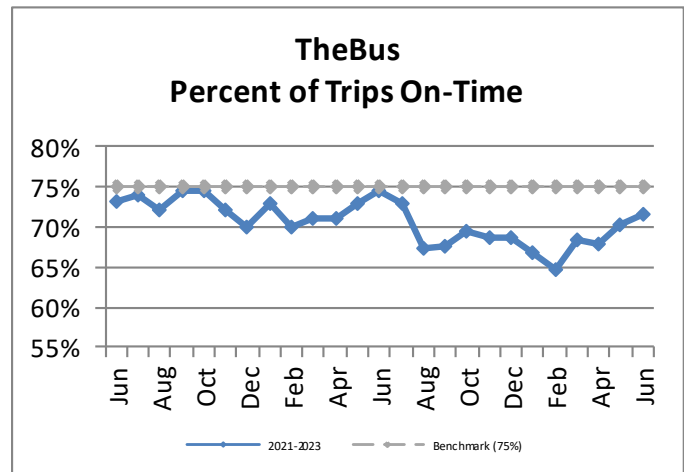
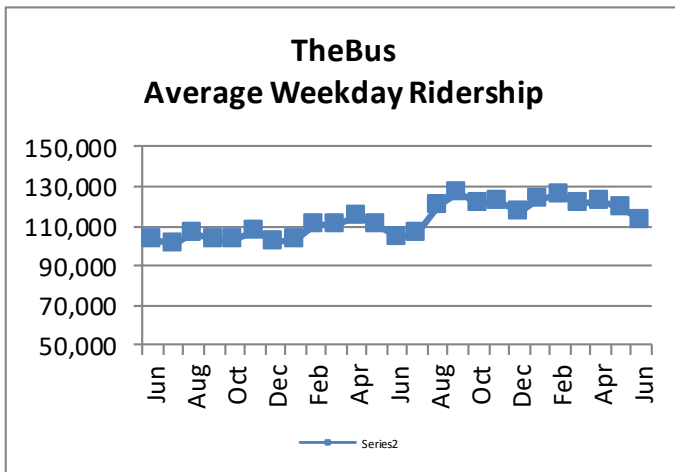


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending June FY 2023**

Key Performance Indicators (KPI)	June FY 2023	June FY 2022	June FY 2019 Pre-Covid	Percent Change FY 2022-2023	YTD for FY 2023	YTD for FY 2022	June FY 2019 Pre-Covid	Percent Change FY 2022-2023	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	3,039,444	2,860,906	4,700,514	6%	38,992,507	34,753,526	61,140,545	12%	61,140,545	
Average Weekday Ridership	112,379	104,557	178,214	7%	119,908	106,430	189,944	12.66%	189,944	
Percent of Trips On-Time	71.6%	74%	74%	-3%	69%	72%	71%	-3.81%	71.23%	75%
Bus Availability	84.7%	87.8%	91.4%	-3%	84.1%	87.9%	91.0%	-4%	91%	90%
Bus Miles/Major Collisions	578,609	283,841	883,503	103.85%	391,881	425,179	289,946	-7.83%	289,946	400,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					3.00	1.96	1.75	53.06%	1.75	3.00
Bus Miles/Mechanical Road Calls	14,228	12,522	10,097	13.62%	12,839	11,734	11,336	9%	11,336	10,000
Spare Ratio	29.4%	31%	19.6%	-1.89%	27.74%	49.6%	20.2%	-22%	20.2%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	0%	99.8%	99.5%	100%	0%	100%	100%
Percent Maintained Pullouts	99.6%	99.4%	99.8%	-0.43%	99.6%	99.5%	98.8%	-0.4%	98.8%	100%
Cost per Service Hour*	\$155.82	\$166.52	\$133.46	-6%	\$154.24	\$149.31	\$129.42	3%	\$129.42	\$153.59
Cost per Passenger Trip*	\$5.88	\$7.12	\$3.75	-17%	\$5.93	\$6.35	\$3.43	-7%	\$3.44	\$7.41
Cost per Mile	\$10.88	\$11.96	\$9.97	-9%	\$11.07	\$10.72	\$9.52	3%	\$9.52	
Passenger Trips per Hour*	24.29	23.39	35.59	3.85%	25.84	23.53	38.00	10%	37.88	20.7
Farebox Recovery	19.9%	13.08%	23.44%	52.0%	17.33%	14.11%	26.3%	23%	26.28%	27%
Trips per Mile	1.75	1.68	2.66	4%	1.85	1.69	2.78	10%	2.77	
Average System Speed	13.03	12.77	12.52	2%	12.65	12.73	12.72	-0.62%	12.72	
Percent Complete in 30 Days (Customer)	90%	95%	98%	-5%	90%	98%	97%	-8%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	11.12	11.81	9.70	-5.87%	12.80	12.97	9.21	-1.31%	9.21	12

*Most recent National Transit Data Base (NTD) from urbanized area statistics for large properties for 2021



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